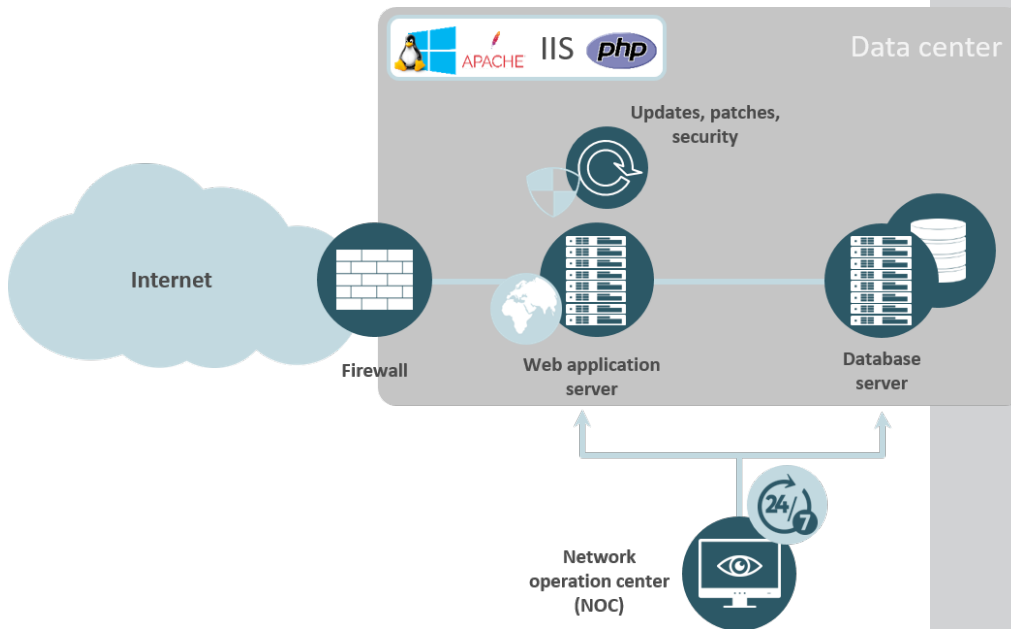


Web Application Server Operation

Relief from standard tasks



By operating the web application servers in our data centers, we create relief for you and thus provide the perfect basis for the operation of your application!

Benefits

- Relief of your IT from Update, Patch, Incident, Change and Capacity Management
- Secure operation in our certified data centers in Germany
- Increase in quality and efficiency through automated infrastructures in operations
- Increase operational and IT security by managing updates and patches
- Reduction of complexity in setup operation

Highlights

- Clear, defined interface to your application - technically and organizationally
- Comprehensive monitoring of system and web application services
- Capacity Management and reporting
- 24/7 Incident Management
- Fast response and recovery times in the event of an error

Details

Web Application Server Operation includes the installation and operation of operating system, middleware, updates as well as Patch, Monitoring, Capacity and Incident Management. Web application server operation can be applied to both virtual and hardware servers. You can deploy and operate your own applications on the web application server. noris operates servers (hardware or vServer), operating system, web server and other services. The application is operated by you or your partner. Applications from CMS, to collaboration software, to ERP systems can be operated. Web Application Server Operation is available for both Linux and Windows systems. For both operating systems, the web application server can be operated in the „Managed“ or „Custom“ variants.

Web Application Server Operation	Linux		Windows	
	Managed	Custom	Managed	Custom
Operating system	Ubuntu LTS, CentOS, RHEL or Debian		Windows Server 2012 R2 or 2016	
Installation and patch of	OS, Apache or NGINX, PHP, Python, Perl and Java		OS, IIS with ASP.NET	
Access for the customer via	SSH and SFTP		RDP and CIFS	
Root access	at noris			
Patch order within the setup	by arrangement			
Patch appointment	fixed on patch day	by arrangement	fixed at patch day	by arrangement
Capacity Management and reporting	included			
Monitoring & alerting	<ul style="list-style-type: none"> ■ monitoring of operating system and web server with alarming to noris ■ monitoring of web applications with alerting to customers 			
Possible applications	<ul style="list-style-type: none"> ■ CMS (TYPO3, Joomla, Wordpress, etc.) ■ E-commerce platforms (Magento, Hybris, Intershop, Oxid, etc.) ■ CRM systems (MS Dynamics CRM, Combit, etc.) ■ ERP systems (MS Dynamics, IFS, etc.) ■ (customized) applications with web front-ends ■ Collaboration software (ownCloud, TeamDrive, etc.) ■ Ticket systems and project management tools (Confluence, Jira, mediaWiki, OTRS, etc.) 			

Interested?

We look forward to your inquiry!

noris network AG
 Thomas-Mann-Straße 16 - 20
 90471 Nuremberg, Germany

Phone +49 911 9352-160
 Fax +49 911 9352-100

productinquiry@noris.de
 www.noris.de

v1.0 20180321